

Why should Governance care? Four everyday scenarios.

SCENARIO



Hacker attempts to intercept messages / files over the internet



Employee loses device containing sensitive internal communications



Legal needs to review a previous exchange of messages



Employee or contractor is being let go and messages must be wiped from their devices and must be removed from conversations

Consumer E2E Encrypted Messenger (e.g. iMessage, Signal, WhatsApp, etc)

Messages are end-to-end encrypted prior to leaving the device and attempts to intercept messages fail. Even Whatsapp can't see them.

No remote message expiration, wipe, etc to address this scenario.

No archives to address this scenario.

Legal could call in employee and ask to see their phone if they're still employed...

No remote wipe, etc to address this scenario.

Conversation admins must remove user from each conversation one at a time...



Messages are end-to-end encrypted prior to leaving the device and attempts to intercept messages fail. Even ArmorText can't see them.

Admin logs in to ArmorText management console, finds employee and wipes the lost device's ArmorText keys & data only.

Employee continues to message securely from their other devices as keys for these devices are distinct from the lost device.

Reviewer logs in to ArmorText review console, finds employee (if within their scope of review), decrypts messages, and finds the exchange in question, exporting as needed.

Admin logs in to ArmorText management console, suspends the user's account so no messages can be sent or received by this user and wipes all of the user's devices of ArmorText keys & data.